Mr. & Mrs. Albert Ferri 16424 Timberlakes Dr. #1-102 Ft. Myers, Florida 33908

November 12, 2003

Complete Aluminum & Screen, Inc. 1910 Barber Road Sarasota, Florida 34240

To Whom It May Concern,

It gives me great pleasure to write this letter. I live at 16424 Timberlakes Dr., Bldg 1, Unit 102, Fort Myers, Florida 33908 (The Forest/Dove Hollow)

Your company has been contracted to do our screen enclosures. The 3 fellows that are working on this project have represented your company with the highest level of professionalism. Not to mention the quality of work they do. They have cleaned up after themselves never indicating they were working on our property. They are truly an asset to your company.

Being in the Real Estate/Property Management Business for many many years, no one ever tells you the good, they just complain and give you all the negatives.

Thank you.

Sincerely,

Francine Ferri

16424 Timberlakes Dr. #1-102

Fort Myers, Florida 33908